**AMIT RANJAN**

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**SENIOR MANAGEMENT ASSIGNMENTS**

**~Project Management ~Quality Management ~ Software Testing**

*High-energy technocrat with the distinction of executing prestigious projects of large magnitude within strict time schedule*

*In quest of an exciting career which would help in contributing towards the growth of an organization through acumen and meticulous analysis of real life situations- be it marketplace, corporate world, social gatherings or knowledge gained through books and academic sources*

**Profile Summary**

A focussed and result oriented professional with **over 12 years** of experience in:

**~Software Testing ~Project Management ~Quality Assurance**

**~Requirement Gathering ~Documentation & Reporting ~Client Servicing**

**~Compliance ~Data Management ~Team Management**

Adept in **end-to-end implementation of various projects** including, testing and implementation of software applications. Expert in carrying out **Manual & Automation Testing while creating Test Cases & Plans.** Proficient in **reviewing functional requirement document, conducting manual testing and analysing reported defects**. Sound understanding of the **Software Development Life Cycle and Testing Life Cycle Process**. Deft at carrying out all phases of QA process like **System Integration Testing, Functional Testing, Regression Testing, and User Acceptance Testing (UAT).**

Excellence lies in **Replication Technology, Backup Recovery solutions, Clustering & High availability and disaster recovery solution in Storage Area Network (SAN) Environment and Big Data**. Skilled in **preparing / reviewing functional requirement document**, conducting compatibility & regression testing and analysing the reported defects. Proven abilities in software testing including setting up of test environment, **creation of scripts / cases and execution of component.** A self-motivated professional with excellent convincing, problem solving and analytical skills.

**Major Accomplishments Across tenure**

* Received:
  + Multiple Appreciation Awards from the client for delivering projects in adversity in 2013-14’
  + Best Performance Certification of Excellence for managing multiple releases of the product at EMC Data Storage Systems in 2008-09’
  + Multiple Awards for driving the team’s performance at EMC Data Storage Systems in 2010’
  + Award for handling multiple products and releases in parallel in 2008-2010’
  + Award for contribution and release of the product Illuminator at EMC Data Storage Systems in 2008-09’
* Acknowledged as Consistently Exceeding Employee of the company for five years (2007 to 2011)
* Merit of being a part of VSI Team which received Team Award during Oscar Award in EMC World 2010
* Played a key role in recruiting and formatting the team for the application - EMC Solutions Enabler
* Holds the distinction of initiating more involvement of QA Team in initial production development phase this helped the QA team in understanding the new features in a better way, resulting in better understanding and testing of the products.

**Organisational Experience**

**Since Mar’13 Oakdene India Software Services Private Limited, Bangalore as Project Manager (Testing)**

**Dec’05 to Feb’13 EMC Data Storage Sys (I) Private Limited, Hopkinton & Bangalore**

**Growth Path:**

Associate Principle Engineer from 2010

Sr. Software Engineer in 2007

Software Engineer in 2005

**May’04 to Dec’05 Electronics for Imaging (efi), Bangalore as QA Engineer**

**May’02 to Apr’04 Cognitio Info Tech Private Limited, Bangalore as Test Engineer.**

**Key Result Areas:**

**Project Management**

* Undertaking design & development of test plans, testing, debugging and troubleshooting of the application and overseeing smooth implementation of the same
* Interacting with the team members to ensure smooth progress of project work
* Mentoring the team
* Periodic discussion with each team member to discuss their growth path and performance.
* Helping the team members identify their areas for Individual Development Plan.

**Software Testing**

* Designing test strategy, developing plans and approving cases; scheduling project for releases in coordination with project managers & clients
* Testing software programs to compare specifications and documenting the same

**Software Quality Assurance**

* Estimating scope, resource and time for projects presented to QA for testing and analysis
* Working with business analyst to ensure QA testing while monitoring development activities & reporting project progress

**Customer Relationship Management**

* Building and maintaining healthy business relations with key clients & channel partners and ensuring maximum customer satisfaction
* Enhancing customer satisfaction matrices through suitable product offerings and resolving customer complaints

**Education**

2002’ B.E. (Electronics and Communication) from Birsa Institute of Technology, Sindri, Vinoba Bhave University, Hazaribagh

**IT Skills**

* Proficient in MS Office (Word, Excel, PowerPoint) & Internet Applications
* Well versed with:
  + Platforms: Windows, Solaris, Linux, AIX, HP-UX
  + RDBMS: Oracle, MS SQL, MS Exchange(2K, 2K3 & 2K7)
  + EMC Software: Solutions Enabler( TimeFinder, SRDF, STAR, ORS), Illuminator, DPA & PowerPath
  + EMC Storage: Symmetrix, Clariion & Vplex
  + Virtualization: Vmware & Hyper-V
  + Scripting: Perl & Shell
  + Bug Reporting Tools: Quality Center, Bugzilla & Team Foundation Server
* Possess sound knowledge of technologies like:
  + SAN: Replication, Backup Recovery solutions, Clustering & High Availability, Disasters Restart, Data Migration, Cloud, Big Data
  + Web Applications: Websites, iFrame, Web services, Payment Gateways & SOAP UI
  + Virtualization: VMware-ESX & MS Hyper-V Server
  + Printer Server: Fiery Server
* Understanding of:
  + Software Development Methodologies such as SDLC and Agile models
  + Cloud Environment
  + Testing Web Application

**Personal Details**

Date of Birth: 12th Dec 1977

Address: 208, S.V. Lake View, Somsondarpalaya, HSR, Sector-2, Bangalore-560102

Languages Known: Hindi, English, and Bhojpuri.

Location Preference: Bangalore / Delhi / NCR

**ANNEXURE**

**Projects Handled with Oakdene India Software Services Private Limited**

**Title**: Mi-Pay Payment Gateways

**Client**: Mi-Pay, Romania & UK

**Period**: March 2013 till Date

**Role**:

* Guiding and leading testing team of 4 members
* Carrying out testing activities and delivering web based application for Mi-Pay, Romania & UK which involves online payments
* Recommending action plans regarding integration / regression testing of the application
* Supervising planning and execution of project as per defined timeline and budget
* Reviewing requirement documents and thereafter creating test cases
* Performing functional, integration, regression and supporting UAT of application
* Initiating and delivering automation of regression test cycles
* Generating and publishing reports for all stakeholders

**Projects Handled with EMC Data Storage Sys (I) Private Limited**

**Title**: EMC Solutions Enabler

**Client**: In house Product shipped with Symmetrix storage box.

**Period**: May 2011 – Feb 2013

**Role**:

* Guided & supervised QE Team which was accountable for testing product - EMC Solutions Enabler; product was shipped with core product of EMC’s enterprise storage product (Symmetrix)
* Assisted the team in preparing their individual development plans and selecting trainings
* Participated in performance appraisals reviews for the team members
* Created test plans / cases / scripts to define scope of overall quality assurance testing
* Performed functionality and regression testing across a large support matrix of OSs
* Sent reports to Product Managers
* Looked after maintenance of automation scripts written in PERL
* Carried out root cause analysis for customer issues

**Title**: Virtual Storage Integrator (VSI) for Hyper-V

**Client**: In house Product.

**Period**: May 2010- April 2011

**Role**:

* Supervised a team which was involved in testing EMC Virtual Storage Integrator (VSI) for Hyper (Pls. confirm)
* Reviewed requirement documents and thereafter created test plan and cases
* Prepared test setup and conducted functionality and regression testing

**Title**: EMC Virtual Storage Integrator (VMWare), Storage Pool Manager

**Client**: In house Product.

**Period**: Feb 2010 – May 2010

**Role**:

* Evaluated business requirement & functional specification documents
* Accountable for test planning
* Prepared test cases and execution
* Participated in regular QA activities which included preparation of test setup, running functionality, regression testing and bug reporting

**Title**: Data Protection Advisor (DPA)

**Client**: In house Product

**Period**: Nov 2009 – Feb 2010

**Role**:

* Performed testing of EMC® Data Protection Advisor (DPA)
* Prepared test setup
* Carried out functionality testing, regression testing
* Handled the product in India CoE (Centre of Excellence)
* Collaborated with team located in multiple geographical regions

**Title**: Illuminator

**Client**: In house Product

**Period**: May 2008- Feb 2010

**Role**:

* Carried out testing of EMC Illuminator and started the team locally
* Prepared test setup
* Performed functionality and regression testing
* Published reports after every cycle.
* Collaborated with team located in multiple geographical regions

**Title**: Time Finder Exchange Integration Module (TF/EIM)

**Client**: In house Product

**Period**: Dec 2005- July 2008

**Role**:

* Built & mentored QE team in India to test the product
* Understood the product to nurture it locally in India.
* Attended functional specification review to gain understanding of functionality
* Understood and prepared test setup which involved SAN setups
* Carried out activities like functional testing, reporting bugs and re-testing to fix issues, if any

**Projects Handled with Electronics for Imaging:**

**Title**: Printer Interpreters and Drivers (PS, PCL)

**Client**: In house Product

**Period**: May 2004 – Nov 2005

**Role**:

* Worked as QA Engineer in the core team involved in quality assurance activities
* Performed regression testing for the product
* Looked after maintenance of automation scripts written in PERL

**Title**: Printer Server Controller (UPDL)

**Client**: In house Product

**Period**: May 2004 – Nov 2005

**Role**:

* Carried out regression testing for the product
* Looked after maintenance of automation scripts written in PERL
* Accountable for releases of the product

**Project handled with Cognitio Info Tech Private Limited**

**Title**: Capital Expenditure Request

**Client**: In house Product

**Period**: May 2004 – Dec 2005

**Role**:

* Participated in requirement review sessions to understand functionality & requirements of web base application
* Developed test cases based on requirement of application
* Carried out functional testing of web pages
* Reported bugs and re-tested to fix issues